

# LEVEL 1 CVA: BASIC

FOR A NEW CAT MACHINE OR A CAT MACHINE YOU ALREADY OWN

**HASSLE-FREE**

**SECURITY**

**PEACE OF MIND**

TERMS		LEVEL 1 CVA: BASIC	LEVEL 2 CVA: LABOR	LEVEL 3 CVA: "TM&R"
		Planned Maintenance (PM) parts	PM parts and labor + protection	PM parts and labor + additional maintenance and protection
		1 OR 3 YEARS	3 OR 5 YEARS	5 YEARS
<b>HASSLE-FREE OWNERSHIP &amp; MAINTENANCE</b>	Flexible payment options (with machine, monthly, other financing)	✓	✓	✓
	Helpful advice on equipment and operations	✓	✓	✓
	Cat® genuine parts, delivered on time to your location	✓	✓	✓
	Cat fluids	Recommended	✓	✓
	Services Commitment with a Cat Credit* reimbursement if parts arrive after agreed upon date	Maintenance parts	Maintenance & common repair parts	Maintenance & common repair parts
	Trained dealer labor		✓	✓
<b>SECURITY OF EXPERT DEALER SUPPORT</b>	Expert troubleshooting, diagnostics and repairs with machine and component protection	Equipment Protection Plan (EPP) on a new machine	EPP on a new machine Component protection on a machine you own	EPP Premier level on a new machine
	Priority response Services Commitment		✓	✓
	Cat Certified Maintained eligibility (designation that machine has been maintained by the Cat dealer since initial purchase)		✓	✓
<b>PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT</b>	Easy access through VisionLink® to monitor machine hours, location and key health alerts, and inspection results through Cat Inspect	✓	✓	✓
	Inspections	Annual (Cat Inspect app)	PM inspections	PM inspections
	Fluid health and asset monitoring	Fluid health	Fluid health	Fluid health and asset condition monitoring

Talk to us today about how the *Level 1 CVA: Basic* can help your operation.

**OR FOR MORE DETAILS, VISIT**

<https://www.mantracgroup.com/en-gh/services/service-commitment-with-a-cva>